## Alcoholics Anonymous®

www.aa.org

## **General Service Office of Alcoholics Anonymous**

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August 9, 2021

Dear A.A. Friends,

Thank you for your participation in our Seventh Tradition with your contributions to the General Service Board. Our co-founder Bill W. posed the question, "Where do A.A.'s services fit into our scheme of things and why should we provide these functions with money?" His answer was simple and still holds true today that "Every single A.A. service is designed to make more and better Twelfth Step work possible, whether it be a group meeting place, a central or intergroup office...or the world service Headquarters." It is in this spirit that the General Service Office (G.S.O.) supports your efforts to carry the message of hope to the still-suffering alcoholic.

The G.S.O. is committed to promptly acknowledging contributions received from the Fellowship. Unfortunately, our conversion to new software, combined with the need to shift our attention to responding to the Covid-19 pandemic, resulted in a temporary suspension of acknowledgements sent by postal mail and a suspension of contribution quarterly statements sent to delegates, districts and groups.

Please know that members who provided their email address with their contribution promptly received acknowledgement via email throughout 2020. Postal mail acknowledgements resumed in February 2021. Moving forward, I encourage all members to provide an email address with their contribution which will enable us to acknowledge contributions sooner and saves the Fellowship printing, mailing and postage costs.

At this time, I am pleased to inform you that the suspension of quarterly contribution statements is ending. During the month of August, Area Delegates will receive a summary of contributions made between January 1 and June 30, 2021. In the Fall, districts and groups will begin receiving quarterly statements. Going forward, contribution summaries will be sent quarterly within 30 days of the end of the quarter.

Thank you again for participating in our Seventh Tradition. If you have any questions about your quarterly contribution statement, please contact <a href="mailto:memberandcustomerservice@aa.org">memberandcustomerservice@aa.org</a> or 212-870-3023. If you have any questions about this letter, please contact Paul Konigstein, Chief Financial Officer, at <a href="mailto:konigsteinp@aa.org">konigsteinp@aa.org</a>.

In fellowship,

Bob W.

Bob W. General Manager